

Introduction

Child Helpline International Foundation (CHI) is the global network of 192 child helplines in 145 countries (November 2014), which together receive over 14 million contacts a year from children and young people in need of care and protection.

38 words

Aims and Purposes of the organisation

CHI supports the creation and strengthening of national toll-free child helplines worldwide, and uses child helpline data and knowledge to highlight gaps in child protection systems and advocate for the rights of children.

33 words

Significant changes in the organisation

Between 2011 and 2014, CHI did not undergo any significant changes. However, in the coming period 2016-2020 organisational and strategic changes will occur.

23 words

No changes

Contribution of the organisation to the work of the United Nations

- CHI's global report, '*Voices of Children and Young People*', released on Universal Children's Day at United Nations Conference Building, New York, 20 November 2013. In close coordination with United Nations Special Representative of the Secretary General on Violence Against Children (*UN SRSG*), Ms Marta Santos Pais, and United Nations Children's Fund (*UNICEF*) Child Protection Division New York.
- CHI presented the report "*CHI and the CRC: Reviewing 10 years of CRC recommendations on the Right to be Heard*", to the United Nations Committee on the Rights of the Child (*CRC*), Geneva, 8 September 2014

93 words

Participation in meetings of the United Nations

- Attended 50th Session of the Commission for Social Development organised by Division for Social Policy and Development, New York, 01-10 February 2012
- Attended 19th regular session of the Human Rights Council in Geneva, 27 February - 23 March 2012
- Attended United Nations Conference on Sustainable Development, "Rio +20", in Rio de Janeiro, Brazil, 20-22 June 2012

- Launched Global 10 year data report “The Voices of Children and Young People” sponsored by Permanent Mission of The Netherlands, and Sri Lanka, at United Nations 22 Session of Human Rights Council, New York, 20 November 2013
- Attended 51st Session of the Commission for Social Development organised by the Civil Society and Outreach Unit in New York, 06-15 February, 2013
- Attended 57th Session of the Commission on the Status of Women (CSW57) organised by UN Women in New York, 4-15 March 2013.
- Attended 52nd Session of the Commission for Social Development (*CSocD*) organised by the Division for Social Policy and Development, New York, 11-21 February, 2014
- Attended 13th session of the Open Working Group on Sustainable Development Goals organised by the Division for Sustainable Development, New York, 14-18 July, 2014
- Attended 25th regular session of the Human Rights Council in Geneva, 3-28 March 2014
- Attended High-level meeting of the General Assembly on the 25th anniversary of the adoption of the Convention on the Rights of the Child, organised by United Nations Children’s Fund (*UNICEF*), New York, 20 November 2014

235 words

Cooperation with United Nations Bodies

- Submitted an oral statement for the Annual Ministerial Review of the United Nations Economic and Social Council (*ECOSOC*), July 2012
- Met with the United Nations High Commissioner for Human Rights, Ms Navi Pillay, and presented global data on child helplines to her, January 2012
- Partnership with United Nations Children’s Fund (*UNICEF*) at the global and regional level was further strengthened in 2012. CHI accepted an invitation to attend the global conference and workshop on strengthening child protection systems. The Director of Child Protection at UNICEF Headquarters attended the International Consultation of Child Helplines in Durban, South Africa, 17-19 October 2012 and chaired a couple of sessions. UNICEF also requested data from CHI for its presentations on violence and abuse in sports ahead of the London Olympics in 2012. At the global and regional level UNICEF has repeatedly requested that CHI contribute its data and expertise on listening to children for inputs into its efforts to strengthen child protection systems.
- CHI organised and participated in meetings in conjunction with UNICEF in South Sudan, Kenya, Zimbabwe and Madagascar, on the subjects of child protection and capacity building for child helplines
- CHI becomes part of The Global Movement for Children Chapter for the Americas and the Caribbean (*MMI-LAC*), also includes UNICEF
- Attended the Child Protection Conference at the invitation of UNICEF in Rabat, Morocco, 24-25 April 2014

- Participation in United Nations Violence Against Children MMI-LAC in Panama City, Panama, 8 May 2014
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239 words

Initiatives taken by the organisation in support of the Millennium Development Goals

- Goal 3: Working the Girl Power alliance with other NGO's which aims to reduce gender inequality for girls. This includes: reducing sexual and gender based violence, increased access to (post)- primary education and increased socio-economic and social-political empowerment

38 words

Additional Information

- Launched global campaign in October 2014 called "Free Our Voices", based on UN article 12 "Right to be heard". It is designed to raise awareness about the high number of unanswered calls to child helplines.
- Launched the report "5 years on – a global update on violence against children" to the United Nations Special Representative to the Secretary General (UNSRSG) at the European Commission, 28 June 2012
- Member of the International Telecommunications Union Child Online Protection (*ITU COP*) initiative which aims to create a safe online experience for children worldwide.

89 words